



# Health Information Exchange Participation

## Critical Access Hospitals with Clinics

### How Critical Access Hospitals with Clinics are using the health information exchange

#### ORGANIZATION PROFILE:

**Community Hospital established in 1922.**

**Organization Type:** Critical Access Hospital, 25 beds; 6 hospital-owned specialty clinics.

**Services:** Emergency medical, surgical, obstetrical, heart attack, stroke, level IV trauma, ICU and on site helicopter and land transport available 24/7.

**Service Base:** 24/7 critical access care to patients of all ages in seven counties.

#### HEALTH INFORMATION EXCHANGE USE:

**Improve quality outcomes:** Using the health information exchange to track demographics, admissions, discharges, transfers, progress notes, diagnosis and procedure coding, lab results and medications, results in a more comprehensive picture of patients.

**Impact reporting measures:** Patient satisfaction scores on the Clinician & Group Consumer Assessment of Healthcare Providers and Systems (CG-CAHPS) increased as patients indicated "provider knew important medical history."

**Increase provider reimbursement:** Patient satisfaction scores impact Improvement Activities for the Merit Based Incentive Payment System (MIPS) reporting, and rewards providers with incentive payments.

#### HEALTH INFORMATION EXCHANGE EXPLAINED:

HIEs efficiently store patients health care information digitally and securely shares the information among physicians, nurses, and other health care providers in a timely manner.

HIE utilization may improve patient care coordination and transitions of care by allowing access to patients' most recent test results, procedures, diagnosis, medications, allergies and more.

SHINE of Missouri is a physician-led HIE delivered in partnership with Missouri State Medical Association and a member of the KAMMCO Network. KAMMCO offers interoperability and analytics products and services in seven states to include Kansas, Georgia, South Carolina, Connecticut, New Jersey, Missouri, and Louisiana. Use cases are developed based upon information provided by HIE participants in these states.

To learn more about SHINE of Missouri, call 844.424.4370 or visit [www.SHINEofMissouri.com](http://www.SHINEofMissouri.com).

**Utilizing the health information exchange to select and track quality measures, and report to the Centers for Medicare & Medicaid Services as part of the Quality Payment Program:**

*"HIE data can improve quality outcomes, impact quality measures reporting for MIPS, and result in increased provider reimbursement. Successful value-based care programs reward health care providers with incentive payments for the quality of care they deliver.*

*Utilizing the HIE assisted providers in earning an average increase of 5.75 percent in payer incentive dollars from claims billed in 2018."*

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